

## **Post Covid-19 Travel frame conditions**

### **Airport:**

1. Health assessment and screening at the airport (fever measuring, personal checks where applicable)
2. Enhanced health and hygiene measures of the airport including check-in & boarding areas
3. Availability of hand sanitizer for the use of passengers in higher traffic areas
4. Mandatory use of face masks by travelers and staff
5. Minimized contact with airport staff through use of contactless facilities such as self-check-in, bag drop and passport control



### **Hotel/ Accommodation:**

1. Integrated technologies to enable automation such as contactless payments and online check-in where possible.
2. Social distancing for both guests and staff by back office and traveler-flow leading measures (cleared signage on floors and corridors), mask wearing in public areas
3. Guidelines for food safety in restaurants (e.g. avoid guest own handling of food at buffets). Focus on hygiene, digitization, queue management and deep cleaning. Set up for breakfasts will be more spacious, serving breakfast itself may vary from reduced buffets, to served breakfast up to provision of breakfast boxes only
4. Higher and more extensive cleaning routines, using evaluated innovations for cleanliness and disinfection, such as electrostatic spraying technology, UVC light and EPA based air filtration
5. Limited Offers of Spa/Wellness and Fitness Centers – according to local restrictions

### **Bus/ Transportation**

1. Use of Vehicles not exceeding half the total capacity (seats arrangements by passengers only 1 per row, crossed and non-consecutive (Ex: for a 50-seater bus the maximum capacity allowed is 25 passengers).
2. All the drivers will wear masks and use hand sanitizer.
3. Mandatory use of masks for passengers
4. Implementation of advanced sanitary cleaning technology in the coaches, such as automated ozone compartments and ultraviolet disinfection lights, etc to provide an extra layer of safety for the customers.

### **Sightseeing/ Venues**

1. In general, visitor flow will be reduced by letting in less visitors at a time
2. In addition opening hours may be extended to guarantee a spreading of visits over the whole day
3. Certain areas may not be possible to visit – this will be informed case by case.

### **Restaurants**

1. Minimized physical contact through table spacing and guest seating
2. Extended opening hours to reduce the number of guests served at any given time
3. Possible name registration and mandatory reservation of seats (possible QR Scan by entering and leaving Restaurants)
4. Menu available online to reduce physical contact
5. All restaurant staff to wear masks